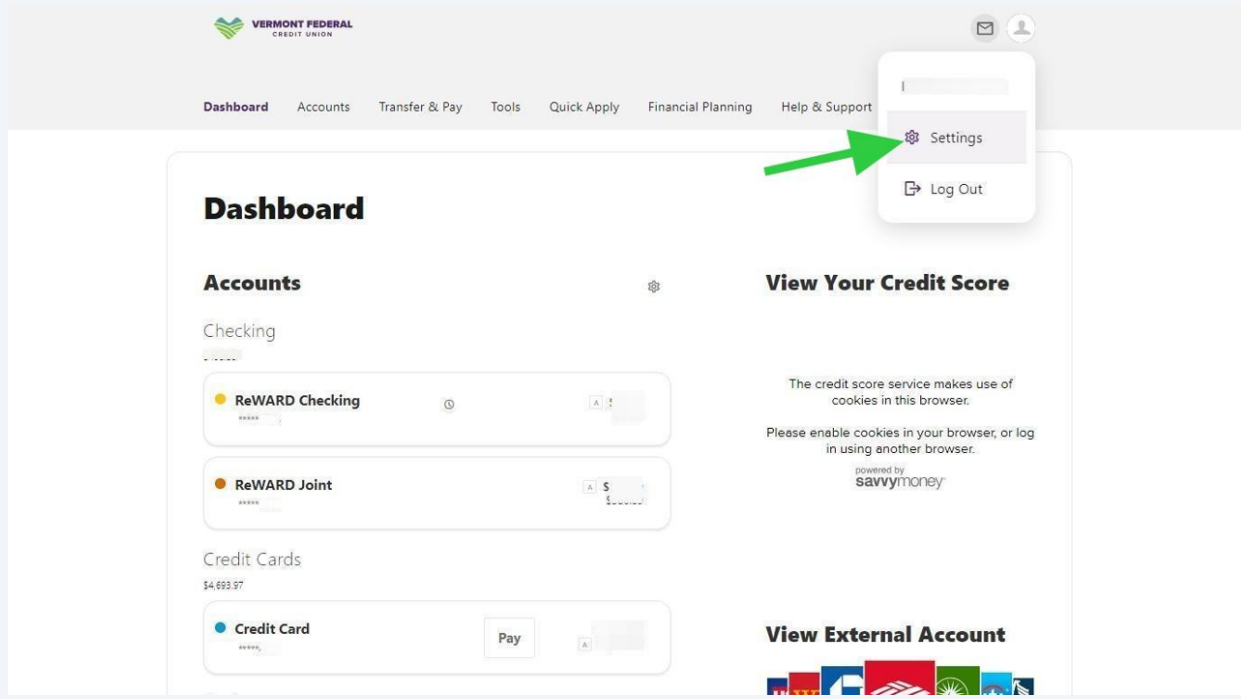


# Getting Started: Verifying Your Phone Number for New Online and Mobile Banking



## 1 Log Into Your Account

Once logged in, navigate to the "Profile" or "Settings" section. This is typically found in the top right corner of the dashboard or in the main menu.



## 2 Step 2: Click on "Contact" under Settings

- Look for a section labeled "Phone Numbers"  
Select any of the phone number type (Home, Work, Mobile)
- Enter your current phone number in the designated field.
- Ensure that the phone number entered is accurate and accessible.

### Settings

Profile Security **Contact** Accounts Shared Access Applications

#### Addresses

HOME

ALTERNATE

#### Phone Numbers

HOME

WORK

MOBILE

PREFERRED SMS

#### Email Addresses

EMAIL

1 E@GMAIL.COM

PREFERRED

+ Add Email

3

Click the "Enter Phone Number" field select the the box to receive SMS to your phone number.

The screenshot displays a mobile application interface with a settings menu on the left containing 'HOME', 'WORK', and 'MOBILE'. The 'MOBILE' section is active, showing a phone number input field with a green arrow pointing to it. Below the field is a checkbox labeled 'I Would Like To Receive SMS Text Messages To This Number' with a green arrow pointing to it. The checkbox is checked, and a green 'CONFIRMED' button is visible. At the bottom of the 'MOBILE' section are 'Save Changes' and 'Cancel' buttons. Below this is the 'Email Addresses' section, which shows an email entry with the domain '@GMAIL.COM' and a 'PREFERRED' status, with a green arrow pointing to the 'PREFERRED' label.

HOME

WORK

MOBILE

☒ I Would Like To Receive SMS Text Messages To This Number  
Standard text messaging rates will apply.  
**CONFIRMED**

**Save Changes** Cancel

Email Addresses

EMAIL  @GMAIL.COM **PREFERRED**

4

**• Step 4: Choose Verification Method**

- Choose how you want to receive your verification code: SMS/Text Message, Voice Call, or Two-Factor Authentication.
- Click "**Continue**" or "**Next**" to proceed.
- Enter the verification code into the designated field on the website or app.
- Click "**Verify**".

Verification Needed

Please verify your identity before completing this action.

Text Email 2FA App

The code will expire in 5 minutes.

Enter code

Resend Code

Cancel Verify

5

**Review and Save:** Double-check your phone number and settings to ensure accuracy. Click "**Save**" or "**Finish**" to complete the process.

**Congratulations!** Your phone number is now verified for online and mobile banking with Vermont Federal Credit Union. You can now receive important notifications and alerts securely.

**Note:** If you encounter any issues during the verification process, please contact member support for assistance (888) 252-0202. Always ensure your contact information is up-to-date to maintain the security and functionality of your online and mobile banking services.