

# How to Clear Browser Cache & Cookies



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By default, when you visit a website, your Internet browser stores temporary site data in the cache and cookies. This data is used to help the page load faster upon future visits and remember your preferences to make your browsing experience easier.

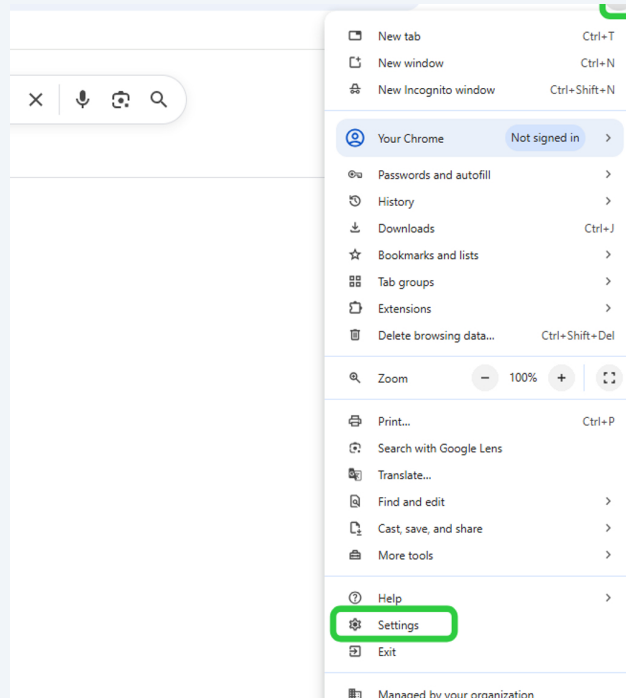
Sometimes, however, erasing browser cache and cookies is beneficial. For instance, they can cause issues on certain websites. Furthermore, clearing only the cache and cookies, rather than your history, lets you "refresh" your browser without forgetting the sites you've visited. Select your browser from the list below and follow the instructions to proceed.

## **Tip**

Most browsers today support the keyboard shortcut Ctrl+Shift+Del to open the clear history settings.

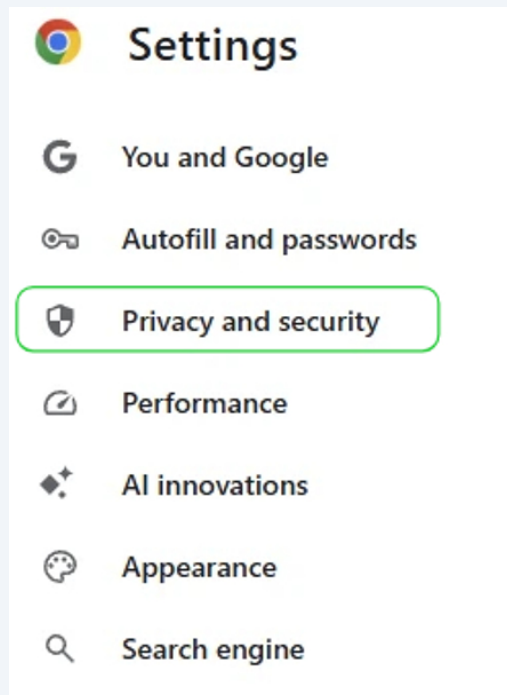
## 2 Google Chrome

1. Open the Google Chrome browser.
2. Click on the three dots in the upper-right corner of the browser window.
3. In the drop-down menu, select **Settings**.



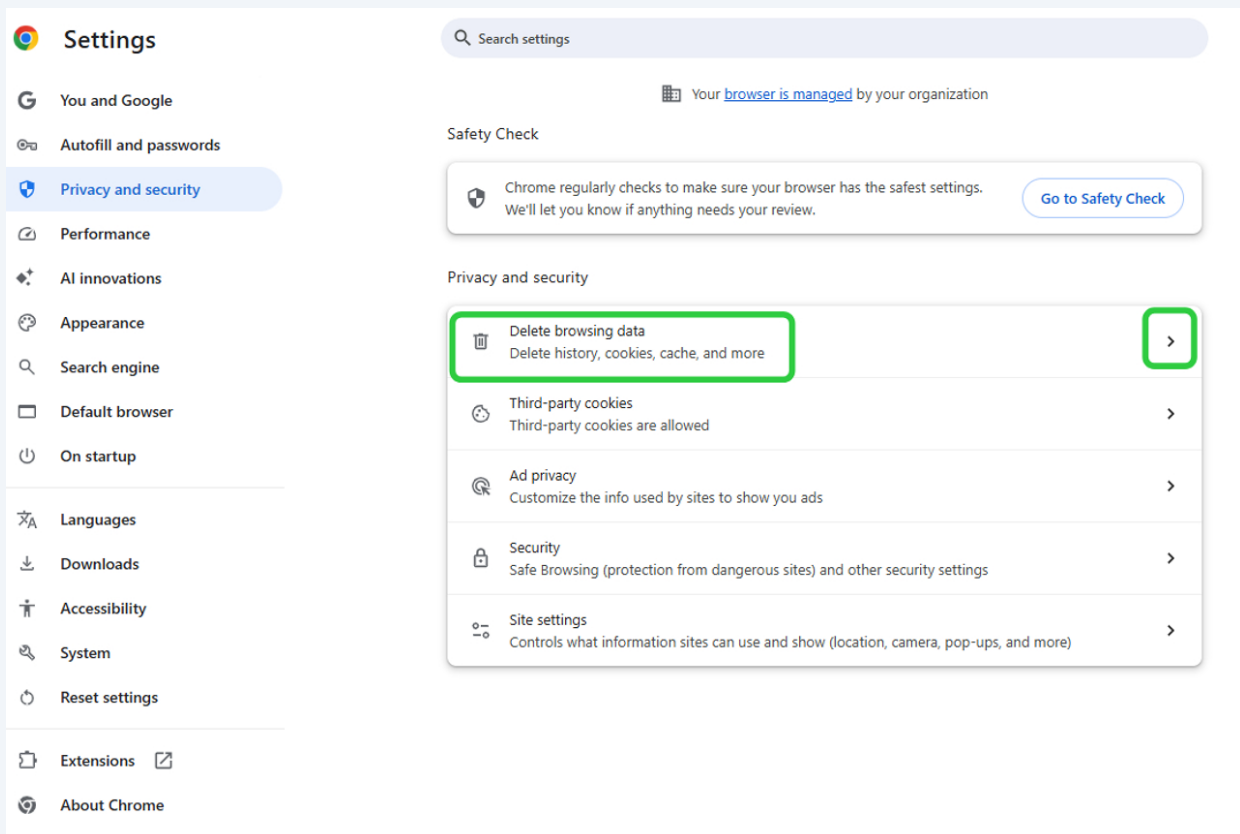
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1. On the left side of the screen, click the **Privacy and security** option.



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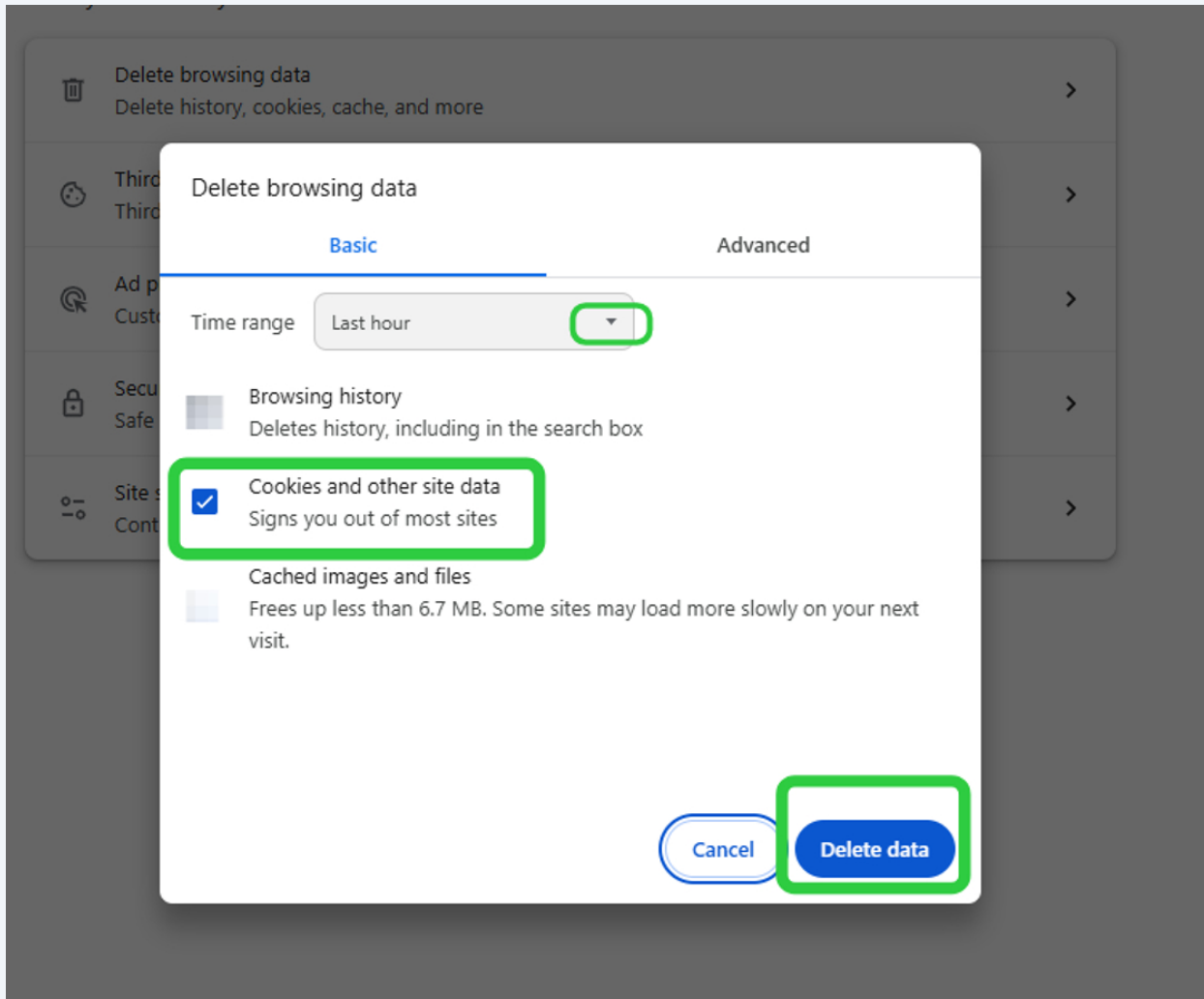
1. In the **Privacy and security** section, click the **Delete browsing data** selector.



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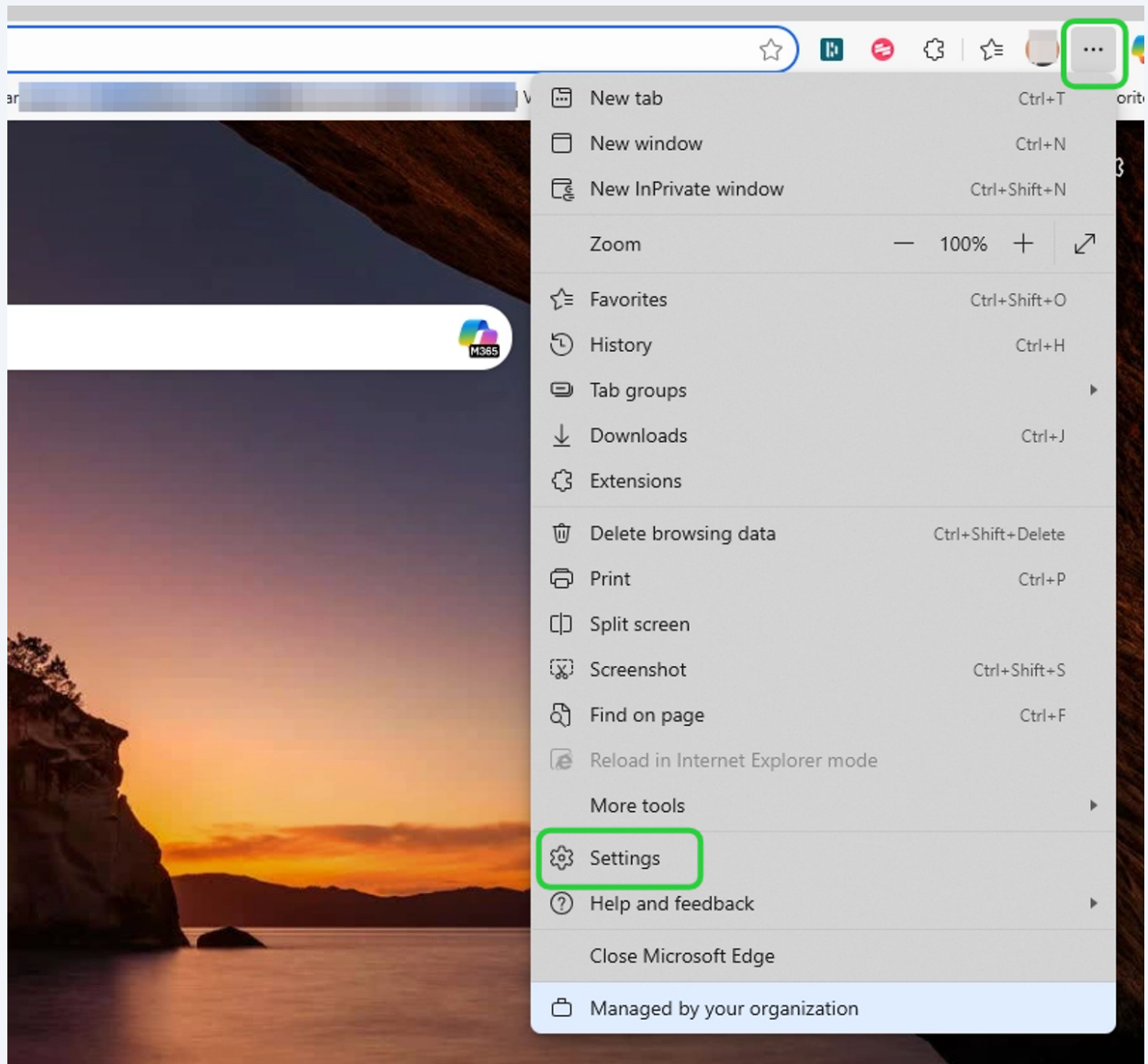
1. In the window that opens, select basic tab.

2. Select the **Time range** you'd like to clear data . Then, check only the box next to **Cookies and other site data**. Finally, click the **Clear or delete data** button . You can also do the same thing by selecting Advanced.



## 6 Microsoft Edge

1. Open the Microsoft Edge browser.
2. Click on the three dots in the upper-right corner of the browser window.
3. In the drop-down menu, near the bottom, select **Settings**.



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1. Under the *Settings* section on the left, click **Privacy, search, and services** and then click on **clear browsing data**.

## Settings

- Profiles
- Passwords and autofill
- Privacy, search, and services**
- Appearance
- Default browser
- Start, home, and new tab page
- Languages
- Downloads
- Accessibility
- System and performance
- Reset settings
- Extensions
- About Microsoft Edge

## Privacy, search, and services

Clear browsing data Typo protection Clear browsing data on close Tracking prevention

- Tracking prevention  
Manage how websites use trackers to collect info about your browsing
- Clear browsing data  
Clear history, passwords, cookies, and more from this profile
- Privacy  
Manage your privacy settings for Edge
- Security  
Manage your security settings for Edge
- Cookies  
Save cookies and data on your device in order to facilitate continuous browsing between sites and sessions
- Site permissions  
Manage permissions that are applied across all sites
- Search and connected experiences  
Manage Edge search, connected experiences, and services

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1. Near the top of the *Privacy, search, and services* window, under the *Clear browsing data* section, click the **Choose what to clear** button.

### < Privacy, search, and services / Clear browsing data

This includes history, passwords, cookies, and more. Only data from this profile will be deleted. [Manage your data](#)

Clear browsing data now

Choose what to clear

Choose what to clear every time you close the browser

#### Clear browsing data for Internet Explorer

This includes history, passwords, cookies, and more. Chosen data for Internet Explorer and Internet Explorer mode will be deleted.

Clear browsing data now

Choose what to clear

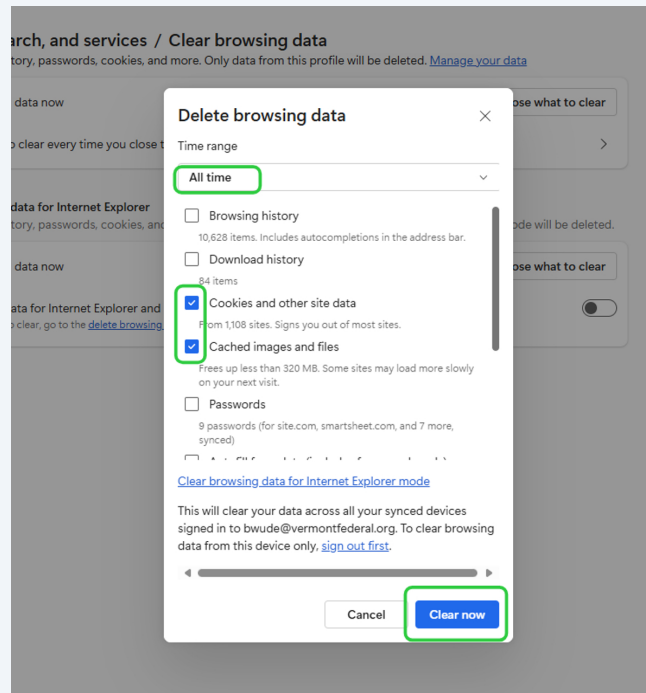
Clear chosen data for Internet Explorer and Internet Explorer mode every time you exit Microsoft Edge



To choose what to clear, go to the [delete browsing history](#) menu

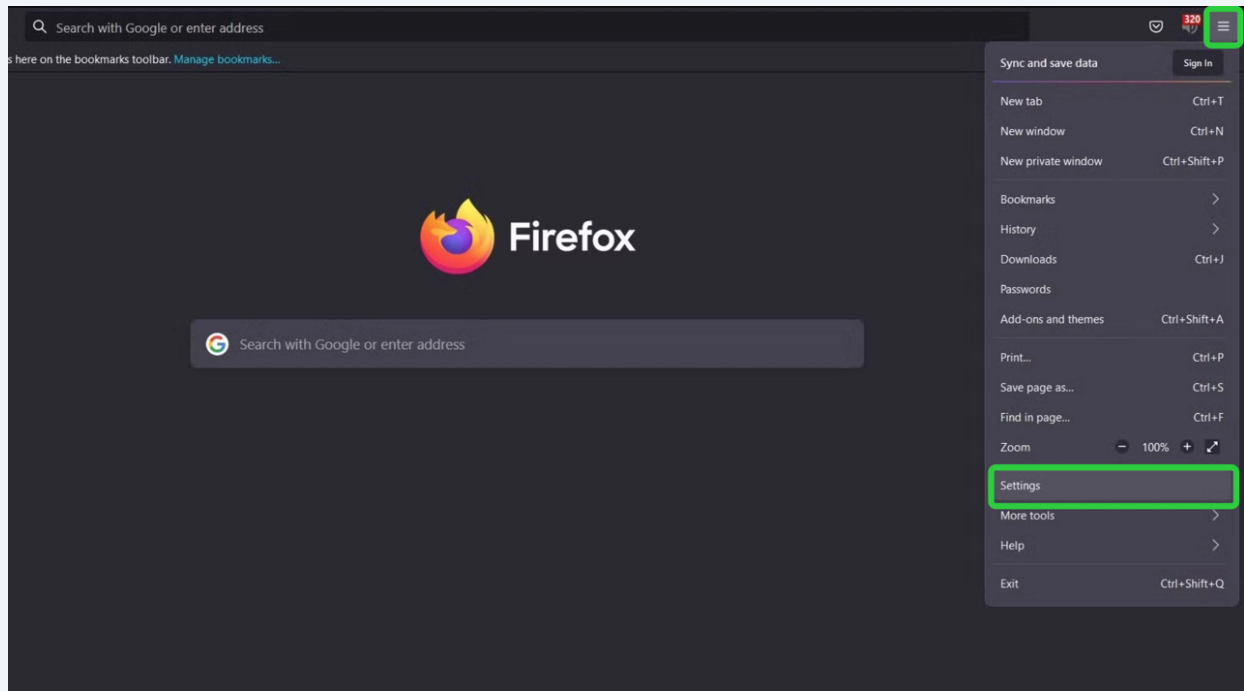
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1. In the prompt, set the *Time range* to **All time**. Then, make sure the boxes next to **Cookies and other site data** and **Cached images and files** are checked, then click the **Clear now** button.



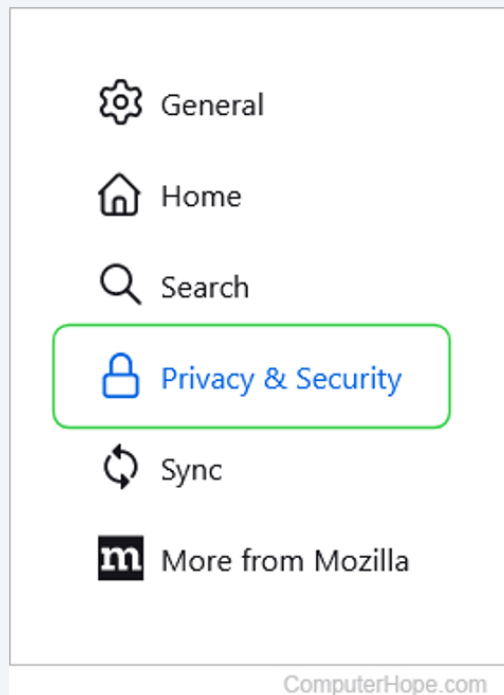
## 10 Mozilla Firefox

1. Open the Mozilla Firefox browser.
2. Click the menu icon in the upper-right corner of the browser window.
3. In the drop-down menu, select **Settings**.



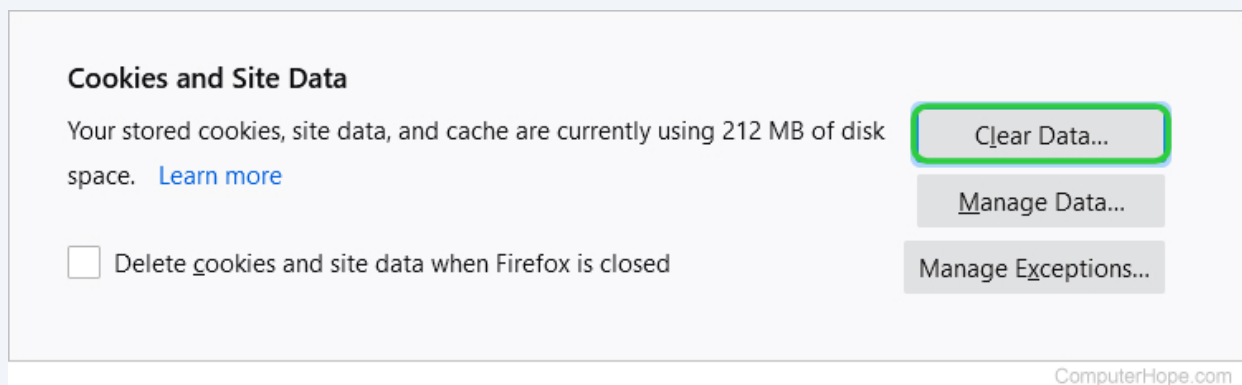
11

1. In the new window, click the **Privacy & Security** option in the left navigation pane.



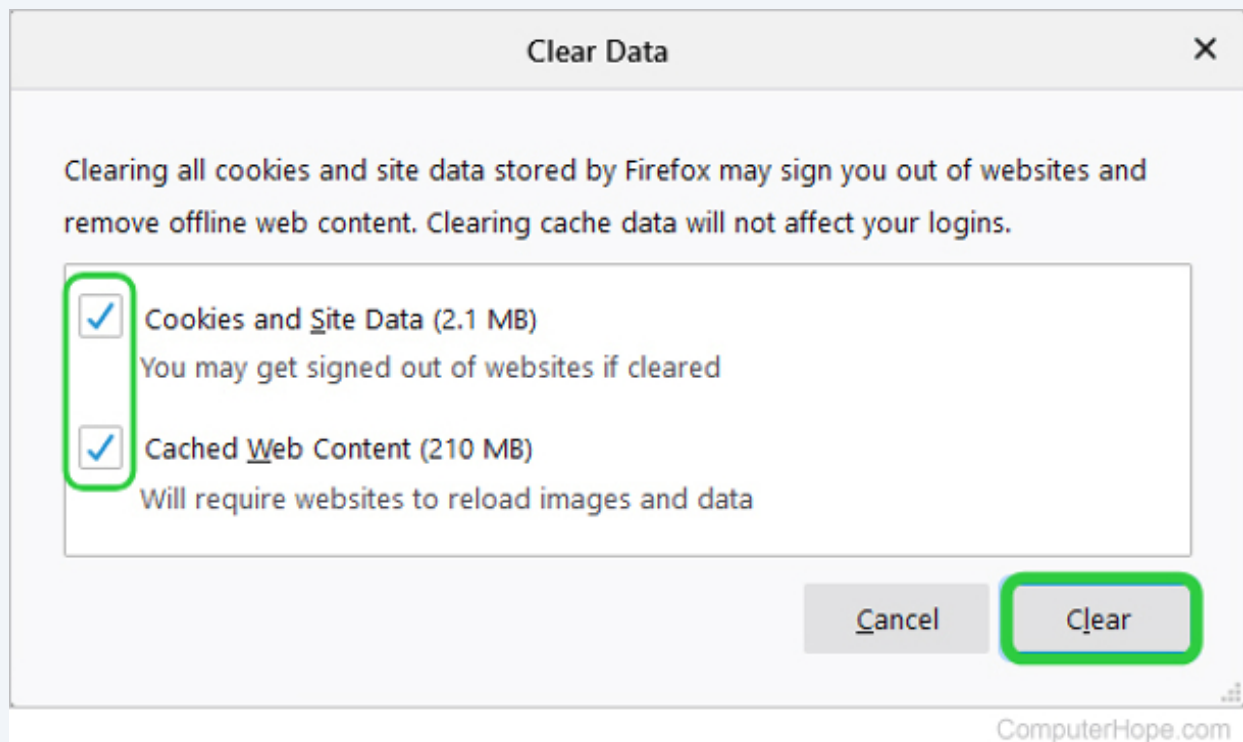
12

1. In the *Cookies and Site Data* section, click the **Clear Data** button.



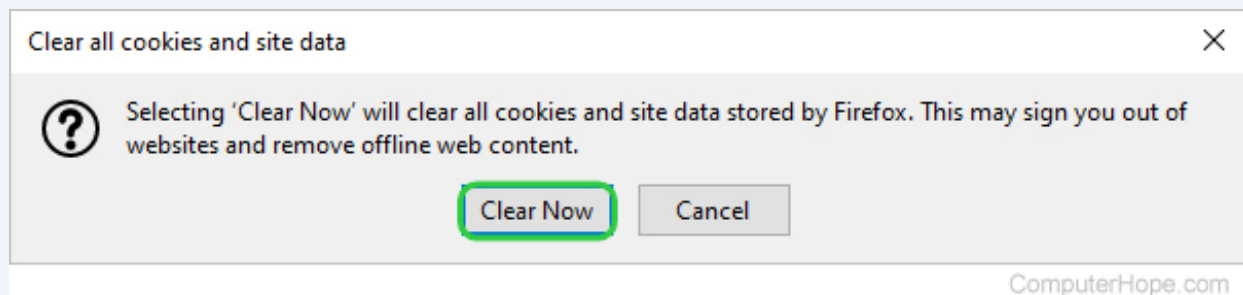
13

1. In the prompt, make sure **both boxes are checked** and click the **Clear** button.



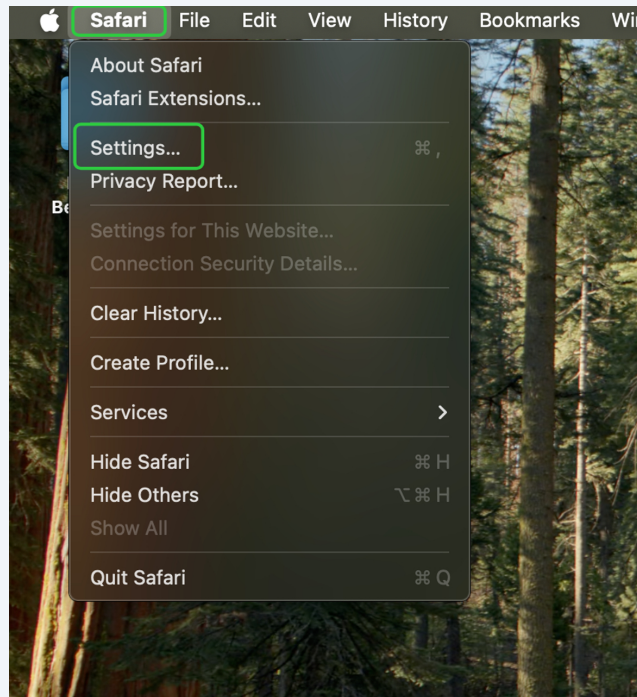
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1. In the next prompt, click **Clear Now**.

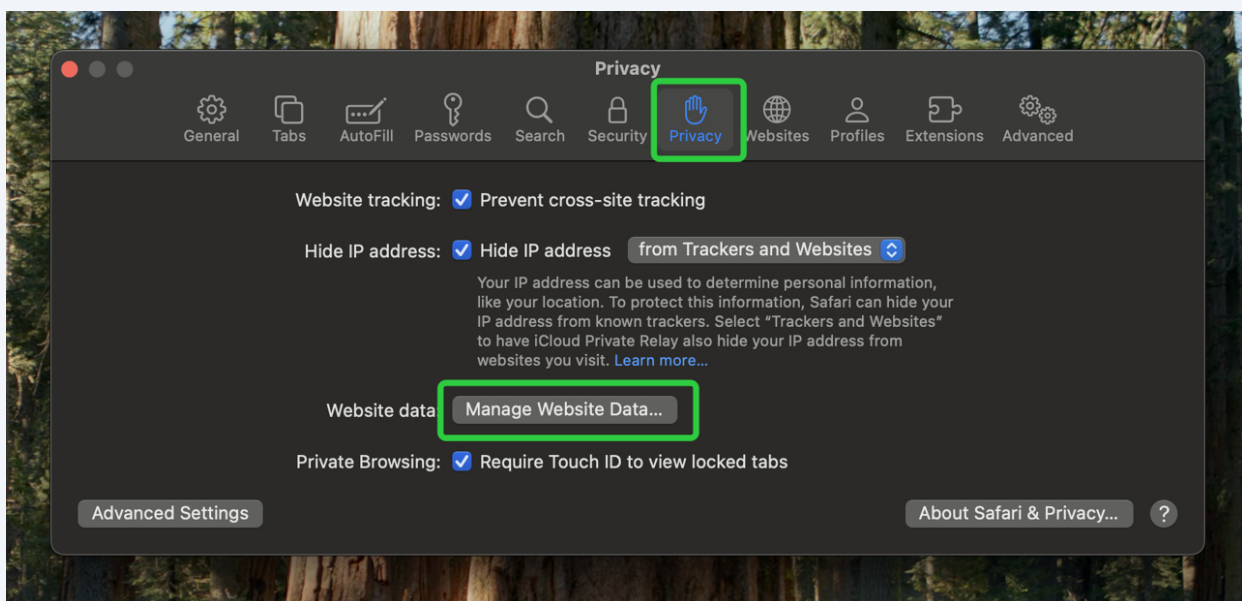


## 15 Safari

1. Open the Safari browser.
2. Select from the menu bar in the top-left corner of the screen.
3. Select **Settings...** from the drop-down menu.

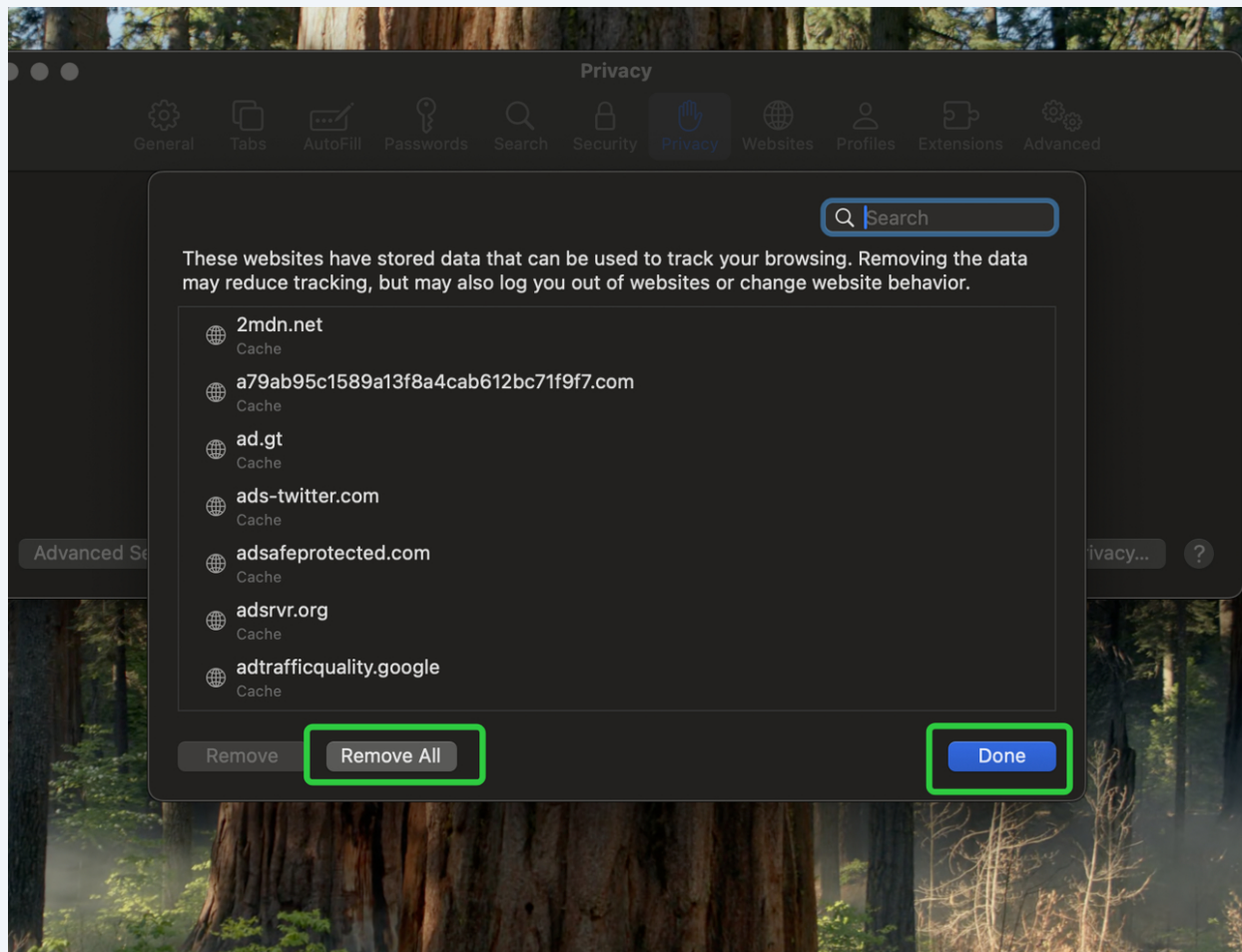


1. Click the **Privacy** tab (A), and then the **Manage Website Data** button (B).



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1. In the new window, click the **Remove All** button.



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1. Confirm your choice in the prompt by clicking the **Remove Now** button.
2. Click the **Done** button in the previous window.

