

# CALL-24

Access your account 24 hours a day, 365 days a year

- Obtain account information
- Transfer funds between accounts
- Make loan payments\*

Local: (802) 658-9630 • Toll Free: (800) 280-9630

## When using Call-24, remember:

- To have your Vermont Federal Credit Union member number and Personal Identification Number (PIN) on hand
- You can change your PIN at any time
- Your PIN should remain confidential
- When you enter dollars and cents, omit the decimal point
- Transactions performed after hours are handled the next business day
- You always have the option to cancel a transaction before you finish it



This credit union is federally insured by the National Credit Union Administration.  
\*Some restrictions may apply for home loans. Standard carrier rates may still apply.

**VERMONT FEDERAL**  
CREDIT UNION  
vermontfederal.org / 888.252.0202

# ACCOUNT DETAILS & TRANSACTION OPTIONS

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**Press 1 for Account Information**

## Account Information

- Checking information
- Savings information
- Loan information
- Credit Card Information
- Change PIN

## Checking Information

Press

**1**

- Current balance and last deposit
- Most recent checks
- Specific check cleared
- Most recent deposits
- Most recent transactions
- Interest information
- Transfer funds
- Make a loan payment

## Savings Information

**2**

- Balance and last deposit
- Most recent deposits
- Most recent withdrawals
- Interest information
- Transfer funds
- Make a loan payment

## Loan Information

**3**

- Balance and payment information
- Loan payoff
- Make a loan payment
- Interest information
- Review transactions
- Transfer funds

## Credit Card Information

**4**

- Balance and payment information
- Make a payment

**Press 2 for investment and loan calculations**

**Press 3 for deposit and loan rates**

**To end call - Press 9**

**Press # to repeat menu**